

Latest Updates On Coronavirus: Click Here
Si necesita ayuda en su idioma, llame al 3-1-1 para solicitar un intérprete

WELCOME TO CHI 311

Request, track, and explore City of Chicago non-emergency services.



SERVICE REQUEST

Submit a new service request or track an existing request



EXPLORE

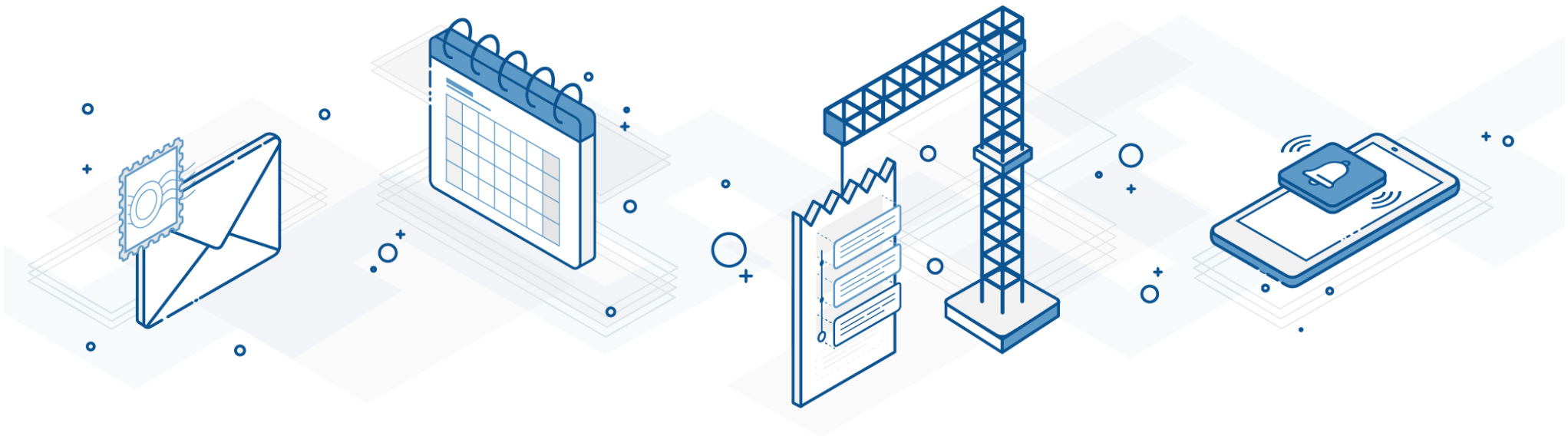
See what we're doing in your neighborhood



ARTICLES

View popular knowledge articles and frequently requested services

HOW IT WORKS



SUBMIT

Request a service, report an issue, and help improve your community.

SCHEDULE

Once you've submitted, your request is reviewed by the appropriate City department, and the work is assigned or scheduled.

WORK

We're on it. Estimated times to complete vary by request type.

UPDATE

If you sign up, we'll send you updates as work is completed on your request.

SERVICE REQUEST CATEGORIES

CHECK STATUS

Service Request Type Search

To submit a new service request, start by selecting a category below.

[View All](#)

 ANIMALS	 CONSUMER AND EMPLOYEE PROTECTION	 COVID-19 ASSISTANCE	 DISABILITIES	 GARBAGE AND RECYCLING
 HEALTH	 HOME AND BUILDINGS	 PARKS, TREES AND ENVIRONMENT	 PUBLIC SAFETY	 SENIORS
 TRANSPORTATION AND STREETS				

Or select one of the top service requests.

 Rodent Baiting/Rat Complaint	 Garbage Cart Maintenance	 Pothole in Street Complaint	 Street Light Out Complaint
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FEATURED ARTICLE



[Graffiti removal services](#)
STREETS AND SANITATION

[Learn more about the flu](#)
HEALTH

[Coronavirus Disease 2019 \(COVID-19\)](#)

[Rodent control](#)
STREETS AND SANITATION

Introducing the CHI311 Mobile App

Have you downloaded our CHI311 mobile app? Create new requests, explore requests in other neighborhoods, and track requests you submit. You can also receive benefits from many of our partners! Available for download now. [Read about our CHI 311 App Benefits.](#)



Maintenance	Complaint
Rodent Baiting/Rat Complaint	Street Light Out Complaint

What's the 311 Disclaimer

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Mission Accessibility Statement

Smart911 RoadMap

Open 311 API Helpful Videos

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